TAKE Forward Program: Comprehensive services & support for supply chain solutions

Domain Expertise

The TAKE Forward program helps minimize work disruption and ensure a successful implementation.

Sustainable supplier acceptance

- Supplier Liaison
- Onboarding and training of all suppliers for OneSCM® web-based access*
- Ongoing OneSCM technical support for suppliers

TAKE Forward supplements your existing staff with additional resources and expertise for a smooth rollout and a successful ongoing program. We provide experienced support staff to both functional and technical areas within your organization to minimize work disruption. TAKE Forward includes support for Operations (procurement, warehouse/inventory and manufacturing), IT, and Finance.

A TAKE Forward Rollout Manager handles the majority of the implementation and rollout process including TAKE resource management and coordination with your internal point(s) of contact and resources. The Rollout Manager stays with you through the first six months and can remain for a longer period of time if needed.

Supplier liaison services provide onboarding and training of all suppliers as well as ongoing support for as long as you use OneSCM.

The program includes:

- Set up, onboarding and training of internal users plus ongoing support for as long as you use OneSCM
- Set up of workflow processes with any needed adjustments for the first six months
- Set up, onboarding and training of all suppliers plus ongoing support for as long as you use OneSCM
- Integration set up and support for your IT department for data exchange between your ERP or back office system and OneSCM
- Low, fixed-fee rollout charges
- Optional performance dashboards including supplier KPI measurement

Program highlights:

- User set up & ongoing support
- Workflow set up
- Integration set up
- Affordable cost
- Skilled resource availability

TAKE
SUPPLY CHAIN

The TAKE Forward program

Below is a high-level overview of steps and resources for successfully implementing OneSCM with the TAKE Forward program.

	ONESCM	AVERAGE CLIENT RESOURCES		
PLAN & DISCOVER	DURATION 2-3 WEEKS	FUNCTIONAL 3-5 DAYS	TECHNICAL 1-2 DAYS	• ID Stakeholders & Roles • Align on plan (Kickoff meeting) • Validate requirements & Document solution: - Business process templates - IT integration templates - Supplier onboarding templates
CONFIGURE & CONFIRM	DURATION 4-5 WEEKS	FUNCTIONAL 6-10 DAYS	TECHNICAL 12-20 DAYS	• Host & Supplier configuration • Workflow & Alerts set up • IT data feed(s) set up • User Training • Initial End to End Solution Testing
GO LIVE	DURATION 2-3 WEEKS	FUNCTIONAL 1-2 DAYS	TECHNICAL 1-2 DAYS	• Communication • MTP & System check • Supplier onboarding & training (initial group) • Go Live
ROLLOUT	DURATION <6 MONTHS	FUNCTIONAL 6 DAYS	TECHNICAL 3 DAYS	• Ramp to solution steady-state • Supplier onboarding & training (additional) • Business process adjustments • IT data feed adjustments
ONGOING SUPPORT	DURATION AS NEEDED 24/7	FUNCTIONAL 3-5 DAYS	TECHNICAL 1-2 DAYS	• Host & supplier standard support • Host & supplier standard onboarding • Solution consultant available via additional support packs

*Onboarding for suppliers with direct B2B integration such as EDI or XML may incur additional fees.

Work with us for a better supply chain

info_scm@takesolutions.com
800-324-5143
linkedin.com/company/takesupplychain
twitter.com/takesupplychain
youtube.com/takesupplychain

ABOUT ONESCM®

OneSCM, from TAKE Supply Chain, is a supply chain collaboration suite that helps companies collaborate smarter and execute faster by integrating internal systems and external trading networks to allow data and decision-making to flow quickly, seamlessly, and confidently. Solutions span Demand Collaboration, Procurement Collaboration, Shipping Collaboration, and AP Automation. For more information, visit onescm.com.

ABOUT TAKE SUPPLY CHAIN

For more than a decade, TAKE Supply Chain has been selected by leading companies across the globe for solutions that deliver increased accuracy, visibility and responsiveness across their supply chains. We offer robust collaboration and data collection solutions that leverage existing and emerging technology to support the increased challenges of expanding global supply chains. Together with our customers, we are regular recipients of supply chain industry awards for technology, value and innovation.

TAKE Supply Chain, a division of TAKE Solutions, Inc. 6805 Capital of Texas Highway, Suite 370 | Austin, TX 78731 | takesupplychain.com

© 2015 TAKE Solutions, Inc. OneSCM® is a registered trademark of TAKE Solutions, Inc. All other trademarks are property of their respective owners.

TAKE SUPPLY CHAIN